News and Views from BHP • Spring 2014

A Message From the President & CEO

The Affordable Care Act (ACA), behavioral healthcare insurance parity and Ohio Medicaid expansion are all having a tremendous impact on how healthcare is accessed, delivered and paid for here locally in our community. For us at BHP, it is certainly no longer business as usual.

We have to now meet greatly increased demand, competition from companies outside of our community and performance standards. Our world now requires a business model that allows us to rapidly change to meet the demand for greater accountability, increased efficiency, better quality of care, measurable outcomes and improved customer service. All of healthcare, which includes behavioral healthcare, is moving away from a fee for service model to a performance-based funding model. This simply means we will have to prove what we do works and that it is efficient.

Dr. Erin Roylance, D.O., joined the BHP team this past October as Medical Director. In that role, she will carry out administrative duties, assist in professional development, and provide outpatient psychiatry services in BHP’s Knox and Licking County offices.

Patrick Evans, President and CEO of BHP stated, “We are thrilled to have Dr. Roylance join our organization. She brings a wealth of experience and expertise that will be a great benefit to our clients and their families.”

Dr. Roylance has an extensive background in the medical field which will serve her well at BHP. She graduated as a Doctor of Osteopathy from Des Moines University, serving a four-year residency at The Ohio State University (OSU). As part of that experience, she worked at a hospital in the Akron/Cuyahoga Falls area, working alongside DOs who were delivering babies, performing surgeries and other typical medical duties. It was during this time that Dr. Roylance made the decision to continue her education in the field of Psychiatry.

“I wanted to be a Doctor all my life, and I greatly enjoyed my experiences obtaining my degree as a DO. But I also minored in cultural anthropology – which led to an interest in people helping people. I realized that the field of medicine was so big and that my degree was too broad. So Psychiatry was perfect,” she said. Dr. Roylance went on to become a Board-Certified Psychiatrist, completing another four years of classes and residency at OSU. Following her certification, she worked as a Psychiatrist at a private practice with adults; a geriatric behavioral health unit at a hospital; and at an outpatient community mental health center. She also served as a clinical instructor at the Ohio University Heritage College of Osteopathic Medicine. In addition, she worked as a Staff Psychiatrist at the Veterans Administration Medical Center in Chillicothe, where, she stated, “I was honored to serve veterans.” Dr. Roylance currently serves on several medical committees and associations in Ohio.

“...I am very excited to be part of an organization with leadership that will take us into integrated healthcare.”

Today she looks forward to her new role at BHP. “This is a very exciting time for me! I am very, very honored to have been asked to be the Medical Director, and I am very excited to be part of an organization with leadership that will take us into integrated healthcare,” she said.

With the implementation of the Affordable Care Act, Dr. Roylance sees a number of opportunities for BHP. “I see some positive changes,” she stated. “We should be able to offer more preventative and early intervention services instead of...”
In order to not only survive but thrive in this environment, we have to redesign our organization while continuing to provide service to the 6,000 plus individuals that we serve each year.

BHP has completed and is currently participating in several initiatives to move forward in this changing environment. Some of the initiatives include:

• Access Redesign
• Integrated Health Learning Community
• Executive Leadership Program
• Mastering Back Office Management

Several of these are discussed in detail in this edition of Perspectives. BHP has always been a leader in the behavioral healthcare field since 1955 with our founding organization Moundbuilders Guidance Center. We are fortunate to be working with national experts to ensure that we continue to provide the best care possible to our local community.

Patrick Evans, President and Chief Executive Officer

New Medical Director cont’d from page 1…

treating advanced health issues. You should be able to receive the services you need, when you need them. Providers will communicate better with each other. The collaboration between medical specialties will benefit patients, too.”

Dr. Roylance also has some goals for BHP that she hopes to implement:

• streamline the medical department;
• increase efficiencies in order to see more patients, help more people, and save more lives;
• and move into the realm of integrated healthcare. Partner with other providers for a more holistic treatment plan – to treat both physical and mental health issues simultaneously.

Dr. Roylance is committed to her new role at BHP and said, “I have always been passionate about serving people with mental health and alcohol/drug issues, and I look forward to doing my very best for the agency and my patients.”

Dr. Roylance lives in Lancaster with her husband Tony, and dog, Jager.

Evans Selected for Executive Leadership Program

Patrick Evans, President & CEO, has been selected to participate in a national Executive Leadership Program (ELP) facilitated by the National Council for Behavioral Health. Patrick was selected as one of 23 executive participants nationwide.

The ELP is a ten-month program designed to perfect leadership and management skills through coaching, training and performance improvement. Participants will interact with and learn from national thought leaders on transformational leadership, business strategies and quality improvement.

Patrick stated, “I am thrilled to have this opportunity to learn about healthcare integration, clinical, operational and financial best practices in regards to behavioral healthcare from national experts. More importantly I look forward to implementing what I learn to benefit BHP and our community.”

Staff Profile: Alan Warner

Assessment Coordinator and Counselor Alan Warner has been with BHP since October of 2004. “What I find most rewarding is the ability to help others become aware of their choices, see the potential to make changes, and have a better quality of life,” said Alan.

Alan enjoys hiking and is an avid Civil War history buff. He volunteers as a tour guide at the historic Sherman House Museum in Lancaster; the birthplace of Union Civil War General William Tecumseh Sherman.

Alan shares his home with two lovely cats: Miss Salem and Mr. Lincoln. His immediate family resides in northeastern Pennsylvania and he goes home to visit several times a year.

A little known, but very interesting fact about Alan: he received recognition for stand-up comedy in college!
Altmaier House Meets Code Requirement

Generous Benefactors Help With Funding for Fire Suppression System

Altmaier House, our residential housing facility for men with severe and persistent mental health issues, was at serious risk of closure last year when the Licking County Building Codes Department notified BHP that a fire suppression/sprinkler system had to be retrofitted into the house. This was an expensive project – around $70,000 – and one not built into the BHP budget. A capital campaign was quickly organized to raise the funds to complete this project, and thanks to the wonderful generosity of local organizations and individuals, Altmaier House completed the project, and will continue to remain open. A big thanks to the following contributors:

AEP
Anonymous
Lee Balser
Rob and Jamie Baun
Ed Bennett
Craig Cairns
Tim Clark
Patrick Evans
Mary Ellinger
Faith United Methodist Church
Tim Gano
Lynn Agapi-Gilligan
Chery Hohl

Behavioral Healthcare Partners to Participate in National Initiative

BHP, one of fourteen organizations nationwide, has been selected to participate in a national Learning Community Initiative called Mastering Back Office Management (MBOM). The initiative is facilitated by the National Council for Behavioral Health. The MBOM initiative is designed to provide behavioral healthcare providers with the opportunity and means to change business practices needed as the result of the Affordable Care Act (ACA). The ACA has ushered in a new world for back office management for organizations like BHP, including issues such as eligibility and empanelment. The main focus of the nine month program is on enhancing the back office functions capacity (i.e., scheduling, same day access to service, billing, etc.) necessary to respond to the increased benefits available for persons needing services under the ACA. Technical assistance will be provided to BHP to facilitate solutions for identified back office functions challenges.

Behavioral healthcare centers such as BHP have to change focus from a social services organization to a specialty healthcare provider. BHP President & CEO, Patrick Evans, stated “BHP is very fortunate to have this opportunity to work with national experts to help us re-design our business practices and organization so that we can continue to provide excellent service to our community. Not only is BHP the only local organization participating, we are the only one in the entire State of Ohio.” Evans also stated, “changes in healthcare now require an entire new business model; because of our participation in the initiative, BHP will continue to be a national leader.”

Staff Appointments

Ken Murray has joined the staff as a Family Care Team Supervisor. In this role, he supervises the community support and home-based services for children and families in Licking County. Ken has a PhD in Counselor Education from Ohio University.

Lisa Pertee has joined BHP as the Continuous Quality Improvement Director. Lisa has an MS in Administration and Program Planning from Youngstown State University and her Juris Doctor from the University of Toledo. Lisa’s legal training and past experience helps further support BHP’s efforts to provide quality services in a manner that is legally and ethically sound.

Board Appointments

Andy Fackler has joined the BHP Board of Directors and brings a wealth of experience in auditing and accounting from his career with Park National Bank. Andy serves on the Finance Committee.

Amy Lieb has joined the BHP Board of Directors and brings wealth of experience with Medicaid earned through her career at Licking County Job and Family Services. Amy serves on the Program Committee.

Laura Russell, PhD, has joined the Board of Directors. She is an Assistant Professor of Communication at Denison University. Laura serves on the Development and Marketing Committee.
ARIEL presents

THE POWER OF CHANGE
ANNUAL DINNER CELEBRATION

Thursday May 15, 2014
Newark Metropolitan Hotel
50 North Second Street,
Newark, Ohio 43055
(soon to be a Doubletree)

5:45 – 6:15 Socializing

6:15 Dinner
Pan Seared Boneless Skinless Breast of Chicken served with Wild Mushroom Madeira; vegetarian option available

7:00 Keynote address
Presented by Kathy Cronkite

7:30 Adjourn

FEATURING

“An Evening with Kathy Cronkite”
Mental Health Advocate, Speaker, Author

A popular writer, journalist, and public speaker, Kathy Cronkite has become a tireless champion for mental health. As one of the millions who suffer from clinical depression, her personal struggle has led her to make a difference in the lives of others. The daughter of famed television newscaster Walter Cronkite, she drew on her personal experiences to pen her first book, On the Edge of the Spotlight: Celebrities’ Children Speak Out About Their Lives, where she interviewed the children of celebrities to explore the challenges and privileges that were afforded them.

She went on to write the highly-acclaimed On the Edge of Darkness: Conversations about Conquering Depression, a collection of interviews with celebrities who have fought depression, including Mike Wallace, Joan Rivers, Dick Clark, Kitty Dukakis, John Kenneth Galbraith, and William Styron. Combined with interviews with well-known researchers of mental illness, these celebrity conversations cast a dispelling light on the myths and stigma that surround mental illness.

Her knowledge and work are well respected by professionals in the mental health field. She has received numerous awards and acknowledgements for her public service efforts.

Always informative, her presentations are enlivened with compassion, humor, and honesty; Cronkite delivers a message of hope and a call to understanding.

RESERVATIONS:
Rsvp by April 30, 2014

Please make checks payable to BHP. Mail to: Tim Gano, BHP, P.O. Box 4670, Newark, Ohio 43058-4670.

$70 of this ticket is a tax-deductible contribution. All proceeds benefit the programs of BHP of Central Ohio.

For more information, contact timgano@bhpartners.org or call 740-345-7632.
$5.00 - $99.00
Glenn and Alice Able
Dennis and Donna Abend
Tony and Rita Adams
Donn and Marilyn Alspach
Patrick and Anne Aubourg
Mary Ann Barnett
Bruce Bartlett
Geoffrey Bauman, DMD, MS
Ole Bay
Carol Becktel
David and Debbie Bell
Sharon Bishop
Brian and Trisha Boehmer
Judy Bradley
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Ludy Cassidy
Diane Caton
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Jim and Becky Snyder
Kathy Stoll
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Cassie Weaver
Dorothy Zerger

$500.00 - $999.00
Tim Clark
Tim Gano
Paul and Jill Griesse
Frank Spencer

Over $1,000.00
Robert and Grace Luikart
– Designated Agency Endowment

Friends of Recovery is a special group of BHP supporters who help provide innovative and effective alcohol, drug, and mental health treatment services for adults, youth, and families through their generous financial contributions.
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Behavioral Healthcare Partners of Central Ohio, Inc.
P.O. Box 4670
Newark OH 43058-4670

Perspective

Agency Activities Throughout the Year

River Valley Renovations

Thanks to a grant from the Ohio Department of Mental Health and Addiction Services, River Valley, BHP’s residential facility for women with severe and persistent mental health issues, recently renovated two bathrooms at its facility for women with severe and persistent mental health issues.

Below are some snapshots that capture some of the many events and activities throughout the year at BHP.

Our Mission: To improve and save lives by serving the healthcare needs of those who experience mental illness and/or addiction-related conditions.

Our Vision: To be the most trusted, highly effective and accessible provider of behavioral healthcare services in the region with a unique ability to provide a continuum of integrated, cost-effective services addressing a broad spectrum of needs.